

Web Design Questionnaire:

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This section will help to determine the goals, requirements and the time line of your project. It may even unearth some ideas you haven't previously thought of. Your answers will help us to craft realistic goals, time-lines and provide you with an accurate proposal. Please use the last page if you need additional room to write.

1.) Why have you decided to have your website redesigned, or create a brand new one?

2.) If you don't have your website redesigned or create a new one, what will happen?

3.) Can you briefly describe your organization for us?

4.) Please tell us what it is about your skills and background that makes what you do special for your customers.

5.) What makes your work background different from your competitors'?
What makes you stand out in your industry?

6.) You believe that your potential customers should choose your business over the competition. Why?

7.) Your business solves a problem for your potential customers.
What problem do they have when they seek you out?

8.) Does your company have a tagline? Does the tagline (or slogan) offer information on the benefits to doing business with your company?

9.) Who are your customers? Please tell us everything you can about who they are, including information like their age, gender, what their interests are, and if possible, the types of devices they use to access your website. If your site is intended for a business-to-business audience, tell us what you can about the companies your website will be designed for.

Web Design Questionnaire continued.

10.) What is your budget for this project?

11.) Who oversees making decisions on your project?
What can we expect for a turnaround time when decisions need to be made?

12.) Who else will be involved in the project? If it will involve your employees, what are their roles in the company? Do you have a webmaster on your staff, and will they be involved in this project?

13.) Your project needs a completion date. When is the deadline?

14.) Design samples tell our creative team about the styles you prefer. Please provide us with the names or URLs of five websites you like. What is it you particularly like about these websites?

15.) Have you browsed the websites of your competition?
This will give you insight on the things you do and don't like.

16.) For the content on your website, what do you NOT want on your business website?

17.) Do you have a plan for sourcing your website content? If you need help to create quality content for your website, let your designer know. At Beau Brewer Digital, this is something we can take care of for our clients as part of your project. If you have content, who will oversee updates? Do you the text available for us to post on your website?

18.) Does your business have a logo?

19.) Will you be selling products on your website?
If so, please tell us what the product is and approximately how many different items you plan on.

Web Design Questionnaire continued.

- 20.) If you will be selling products on your website, you will require a way to accept credit cards.
Do you have an online payment processor set up?
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- 21.) Customers will try to contact you through your website. How often do you plan on responding to your potential customers? Will you be checking for messages multiple times a day, or just once?
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- 22.) Imagine that you are at your computer and want to find your website on a search engine. What would you type in to find your business? Which words or phrases do you feel are most relevant to your business? What are the second and third most important words or phrases?
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- 23.) Potential customers will find your website through search engines. Outside of that, how else do you plan for your customers to find your site? Business cards, social media, advertisements?
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- 24.) You are planning for your website to result in additional business for your company.
How long are you planning for it to take to see results?
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- 25.) What is your plan for encouraging your site visitors to link their friends to your page?
Do you have a plan for encouraging customers to return to your website again in the future?
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Notes: